

# Employee of the Year Retha Hernandez



**R**etha Hernandez of FBG's Rocky Mountain District began her FBG career at the Colorado Springs Utilities Systems Energy Control Center where she stayed for 25 years and became the Site Lead. She is now dedicated to the care and cleaning of the Pikes Peak Hospice Center and has been with FBG for 31 years.

Her manager, Lawrence Gardner, said, "Retha is an amazing woman with endless energy. I have never met someone with more dedication to her company and customer than she. Retha has never taken a sick day and is incredibly dependable."

Lawrence told the story of the time Retha was called to tend to her ill mother. She called in several times that day to ensure Lawrence was taking proper care of the customer in her absence. She even came in at the end of the day to check Lawrence's work. "We laugh about that to this day," said Lawrence.

Retha is exceptional. Her attitude and her attention to detail consistently exceed our customer's expectations. She understands the delicate environment in which she operates and knows how important her role is to our customer whose job it is to provide a gentle, comforting atmosphere in the most trying of times. Even the hospice staff lets Lawrence know that Retha is the best. "She doesn't miss a thing."

From an operational perspective, Retha is very good about adhering to her job schedule and ensuring that work is completed. She is also great at managing her budget and meeting all contract requirements; But make no mistake: Her number one priority is her customer's satisfaction.

Randy Zornes, the Rocky Mountain District Director said, "If there was ever an award for what the perfect FBG employee owner looks like, it would include a picture of Retha and a detailed description of her amazing work ethic. She is a vital and cherished member of our team. It's clear to me that Retha's father passed along his excellent work ethic to her."

Retha's father, Henry Anderson, started with FBG in 1982 as an Area Manager and became a General Maintenance & Supply Manager. In his later role, he managed equipment repairs, material inventory, and provided direct support to operations and our clients. He retired in 1999.

Retha, your father must be so proud of you as he guides you from above. Thank you for the care you deliver to this facility and everyone in it. You hold a very special place in our hearts and in theirs. Congratulations on 31 years with FBG. The entire company applauds your amazing dedication and pride in what you do! ■

**"If there was ever an award for what the perfect FBG employee owner looks like, it would include a picture of Retha and a detailed description of her amazing work ethic. She is a vital and cherished member of our team and our customers adore her as well."**

**— Randy Zornes**  
Rocky Mountain District Director



## HAPPY NEW YEAR!

I love the fresh start that a new year brings. It's hopeful and exciting. This time of year also brings happiness as we celebrate select employee owners for their amazing work and dedication to deliver on our promise: To have the right people, doing the right things, in the right way, for the right reasons and at the right time.

In addition, we are happy to announce that the 2017 District of the Year is the Twin Cities District. We are all very happy for them and proud of this team's efforts.

Looking forward, please note the schedule for our Employee Stock Ownership Program annual celebrations.

*Terri Goetap*

# ESOP News

## Twin Cities Named District of the Year

**D**istrict Director Ryan McDougall was thrilled to accept the 2017 District of the Year award on behalf of his entire team at a recent management meeting in Omaha.

The Twin Cities District came in first in two of the four categories judged, which include Safety, Quality, Growth and Profitability. The district has shown they are providing a safe service within budget, while satisfying the needs of our valued customers throughout Minnesota and Wisconsin.

McDougall shared the news with the team when he returned to Minneapolis, and had this to say about the win: "Over the past four years, our team has been continually committed to serving our customers in a professional manner while training our employees to work safely and efficiently. We prove it is possible to be both safe and efficient while pursuing annual district goals. While adhering to these philosophies, we've all learned that we are only as good as our team."



**Left to right:** Vice President of Business Development Andy Petersen, President Terri Goetap, Twin Cities District Director Ryan McDougall, Vice President Jim Simmonds

"Each team member has played a very important role within the Twin Cities District's growth and success. This award is the culmination of dedication and perseverance, and it stands for what we feel best describes our district, 'Committed to Excellence!' Every employee owner should be proud of their accomplishments. While we are all excited with this acknowledgement, I know we are all hungry and focused to repeat this recognition next year as well!"

*Congratulations to the entire team!*

## 2018 ESOP CELEBRATION SCHEDULE

**February 28** Corporate and Managed Services

**March 10** Des Moines

**March 24** Omaha

**April 7** Cedar Rapids (Lunch)

**April 7** Quad Cities (Dinner)

**April 21** Colorado

**May 1, 2 & 3** Twin Cities

**April 11 & 12** Western Nebraska

# From the Mailbag

**Note:** Sent a mailbag entry and don't see it here? We had a full bag this time so it will appear in the next issue along with more good news. Thank you for sending in kind words and keep them coming!

**From: Brad Appler**

Substation Manager,  
Alliant Energy,  
Des Moines, IA

The yard and decorative rock areas look good now. Thanks for jumping on this so quickly!

**From: Allison Ringheden**

Health, Property and  
Asset Manager  
Unity Point,  
Cedar Rapids, IA

Kay, I just wanted to say thank you to you and your many teams of ROCK STARS! We appreciate all that you do to take care of us and keep us "sparkling." I am grateful for FBG's amazing attitude and willingness to go above and beyond for us at all times! For your service, we are truly grateful!

**From: Joelle Rummel**

Hawkeye Community  
College, Waterloo, IA

Andy, I would love if you could forward this on to your staff as an appreciation and thank you for the great job Tuesday and Wednesday in preparation for the Health & Wellness Fair. It's not always easy to run a smooth event, especially when the schematic changes 15 times, but they did great! As always, they were eager and happy to help which is helpful to us in more ways than you will know. Thanks again!

**From: John Velander**

Regional Manager, NSC  
Facility Management,  
Minneapolis, MN

Thanks for the hard work and notification to deal with this water situation. You and your team did an excellent job taking care of this. Thank you.

**From: Jan Poppe**

Senior Executive,  
Valmont Industries, Valley, NE

**To: Gina White**

Site Supervisor,  
Valmont Industries

Thank you to you and your FBG for getting the three Executive offices cleaned. They look great! Your help is much appreciated!

*Note: Valmont Facility Projects & Admin Services Support Manager Evelyn Koch added, "Thanks from me too!"* ■

**From: Lindsey Nissen**

Facility Manager,  
Hawkeye Community College,  
Waterloo, IA

**To: Kay Volz**

Market Manager,  
Cedar Rapids District

Hawkeye's STEM Mobile Exploratorium has new custom interior signage thanks to CNC Machining instructor Bret Weber and Geater Machining and Manufacturing Co. in Independence. Sergio Villalpando from FBG assisted with painting, mounting, and installing the signs. From inception to installation, this project has come to fruition by the collective efforts of many. Thank you to all involved in this team effort.

*Note: Science, technology, engineering and math have been the buzz words in education in Iowa for the last few years. Gov. Terry Branstad and other political leaders have made a priority to teach the state's students skills in those four areas, combined known as STEM. Local superintendents and school boards are also tailoring their curricula in that regard.* ■

**From: Wesley Royal**

MidAmerican Energy Company,  
Red Oak, IA

**To: Michael Sampson**

Senior Facilities Technician,  
MidAmerican Energy Company

We always tell you when there is something bad or not being done right. Well this time I am going to tell you that we got something right. The gentleman that is cleaning the Red Oak work center, Steve Black, is doing an awesome job. It has never been this clean. It smells clean when you walk into the building. It has never been that way. The lights no longer have bugs in

them. The floors are clean. The trash is dumped. He comes when he is supposed to and does what he is supposed to. I don't want to lose this guy. If you would pass this on to the cleaning company, that would be great. ■

**From: Susan Brown**

Hawkeye Community College,  
Waterloo, IA

**To: Lindsey Nissen**

Facility Manager,  
Hawkeye Community College,  
Waterloo, IA

Last night, I left a note for the cleaner (FBG Operations Supervisor Michael Oliver) to please vacuum my area and mop the acrylic pad that my chair sits on. I came in this morning and not only was it done but it was a job well done! Would please let him know that he did a great job and that it was very much appreciated. Thank you. ■

**From: Mike Abbato**

Facilities Manager, Corporate  
Facilities Management, CenturyLink,  
Broomfield, CO

**To: Ralph Medina**

FBG Program Manager and  
**Ken Hudson**, Compass USA

Ralph and Ken: Nice job on this event. We appreciate all you do to make this a successful area to come to. Thank you for your hard work.

**From: Charlie, 5th grade girl in Pam**

Whittington's class at Andalusia  
Elementary Rockridge Community  
Schools, Quad Cities, IA

**To: Gerald Neece, Jr and Jimmy Balmer**

Thank you for mowing the lawn. It's very generous of you. The lawn is nice short, and you keep it that way. Just because students may not acknowledge you doesn't mean they don't appreciate what you do. I saw you mowing the lawn this morning and thought if we do anything in class that includes a Thank You letter, I would write to you. And sure enough, we do! Thank you for mowing the lawns. By the way, my name is Charlie. Thanks, Charlie. ■



**2017**

# EMPLOYEES OF THE YEAR



## **STEVE BLAKE, CEDAR RAPIDS DISTRICT**

Steve is a great example of our commitment to quality service and continuous improvement. He is dedicated to his clients, known for his dependability and we're proud of how he represents FBG.

Steve gives credibility to the entire custodial field and he is diligent about providing exceptional service. For example when FBG was selected by Unity Point Urgent Care, the team was challenged with constant finger prints on the glass doors. Steve took it upon himself to stop by the facility during the day, introduced himself to the client and looked at the frosted glass doors in the sunlight. He could then see clearly what he couldn't see. It helped him clean more effectively at night.

Prior to coming to FBG in 2011, Steve was in retail, where he dealt with many different kinds of people on a daily basis. His background and experience has provided him with exceptional communication skills. No matter who Steve is speaking with, his positive attitude, undeniable work ethic, exceptional dedication and pride shines through with every action and word. *Congratulations, Steve!*



## **BRENDA ROBERTS, DES MOINES DISTRICT**

Brenda has recently completed the Supervisor Training classes offered to FBG employees by Revela. As a result, she was promoted to Site Supervisor at Schuyler Community School District.

She has a passion for facing challenges and creating mutually beneficial solutions for the client and FBG, resulting in her continually exceeding the expectations of the job. Her team is cohesive and works very well together due to her training, coaching and continual feedback.

Above all, Brenda is committed to FBG and is always looking for ways to improve her team and herself. She has a natural ability to connect with others in a positive way, and, is the perfect example of a competent manager as evidenced by her development of an ongoing strategic plan to ensure success and growth in her accounts.

*Way to go, Brenda!*



## GLORIA SALINAS, QUAD CITIES DISTRICT

Gloria has spent the last 4 ½ years making sure the students at Spencer Loomis Elementary have a clean, safe and healthy environment in which to learn. She increased her skill set with floor tech training and learning how to operate the Kaivac equipment.

Perhaps one of the best qualities about Gloria is her integrity. Not only does Gloria seek new ways to improve the cleanliness and appearance of the Lake Zurich District schools, if she says she's going to do something, she does it completely and with 100 percent of her effort. She is also very helpful, stepping in to work wherever the need is, be it the school or the administration building.

Gloria enjoys church activities and spending time with her family, especially her grandchildren.

*Congratulations on your award, Gloria!*



## MOHAMED MOHAMED, OMAHA DISTRICT

Mohamed's dedication is apparent in his willingness to learn new skills and help others. He's an innovative thinker and brought new ideas for cleaning stainless steel that is now an adopted process. His commitment to FBG and our customers is evident by his stellar attendance record and interest in learning so he can increase his skill set. He's a well-respected team member who will help with car repairs or transportation needs.

As a Sudanese refugee, he arrived in the United States not yet knowing how to speak English. He not only learned the language of his new home, but two new trades as well: Floor Tech and Mechanic! He now helps other refugees settle successfully in Omaha and transition to their new lives. Mohamed has been married for 20 years, has four kids and is dedicated to his faith and his family. He truly embodies the FBG culture by building pride in his work, his family and his community. From all of us at FBG,

*Mohamed, congratulations!*



## FRANKLIN PORTILLO, TWIN CITIES DISTRICT

On the FBG team since 2012, Franklin has proven to be innately flexible and always willing to help. He keeps a close eye on supplies and brings us great ideas on how the team can better manage them.

In addition to working hard and making sure the customer is satisfied, Franklin's attitude towards work is what highlights him the most. He appreciates his work and when he is recognized, he always says, "I am happy with the company. I work hard to deserve my pay. It's my job to do a good job." He makes sure he deserves each paycheck that he receives. He shares his attitude with other employees, creating a positive work environment.

In his spare time, you'll find Franklin making car repairs for anyone in need and enjoying spending time with family and friends.

*Congratulations, Franklin!*

## FEBRUARY BIRTHDAYS

### CEDAR RAPIDS

- 1 Brian Harris
- 2 Lynn Boddicker
- 3 Blas Pacheco Perez
- 4 Aretha Howard
- 6 Gustavo Flores
- 7 Kelly Jones
- 8 Angela Kirk
- Katie Olson
- 11 Billy Meyer
- 12 Olivia Knuth-Miller
- 13 Kyle Fink
- 14 Jelica Dilparic
- Carla Reidy
- Kelvin Shears
- Jennifer Wedeking
- 17 DeAngelo Coleman
- Jones
- 18 Kelvin McGee
- 21 Michael Heuer
- 24 Gabriel De La Hoz
- Barrios

### COLORADO

- 1 Maria Arredondo
- Paladin Gordon
- 2 Michael Crowe
- Karen Pastrana
- 6 Regina Maes
- 11 Diane Barker
- Philip Murphy
- 17 Stevie Cox
- William Ogden
- 20 Monica Peterson
- 22 Margarito Medellin
- 23 Karen Bauer
- James Strozier
- 25 Randy Neverson, Jr.
- 26 Charlotte Samberson

- 27 Kenneth Hauck

- 28 Viridiana Padilla

- 29 Eddie Trimuel

### DES MOINES

- 2 Luz Amaya Benitez
- 3 Debra Foster
- 7 Sherry Foggia
- 12 Brian Roberts
- 13 Hydi Dessel
- Kelly Irwin
- 16 Darrell Pettit
- Arthur Scigliano
- 26 Jeremy Ritter
- Eulalia Silva
- 28 Sonia Miele

### MINNESOTA

- 1 Brian Bishop
- 27 Jerardo Padilla

### OMAHA

- 1 Jose Arevalo
- Mark Crowell
- John Risuglia
- 2 Mary Carlson
- Candelaria Lopez
- Victoria Sneller
- 3 Ma V Rodriguez
- Hernandez
- 7 Quinn Ridge
- 9 Mark Glazebrook
- Emilia Marroquin
- 10 Dawn Schubach
- Decara Williams
- 11 Carmen Machi Gaxiola
- 12 Jolene McCullough
- 13 Maura Marroquin
- 17 Jordan Love
- 18 Katelyn Dumler

- Micheal Jackson

- 19 Susan McElrath

- 20 Greg Palmer

- Leonel Serrano

- 23 Kinsey Studey

- 24 Rhonda Firnhaber

- Tammy Stearns

- 25 Ana Chamale Lopez

- Rodney Culliver

- 27 Trevor Isaac

- Lilia Zaragoza

- 28 Veranic Brown

### QUAD CITIES

- 1 Rosa Aguirre De Rosas
- Amber Graves
- 3 Eric Bullock
- Jason Williams
- 5 Mandi Bernal
- Abbey Lambert
- 8 Aileen Vazquez
- 9 Tina Fogle
- 13 Leobardo Sanchez
- 15 William Trich
- 23 Dane Champion
- 24 Gabriela Guzman Ruiz
- 27 Evangelina Lara
- 28 Jamie Whitmarsh

## FEBRUARY ANNIVERSARIES

### CEDAR RAPIDS

- 26 Tom Montgomery
- 7 Maria Torres
- Isaias Cisneros-
- Martinez
- 6 Kay Volz
- 4 Brandon Soldwisch
- Gerardo Sanchez
- Delgado
- Jessica Bruso
- 3 Marvin Pledge
- Jordan Mason
- Maria Cisneros
- Damir Bajramovic
- 2 Donald Urfer
- 1 Mark McCalley
- Sara Jossie
- Rikki Grinder
- Tammi Engel

### COLORADO

- 31 Retha Hernandez
- 26 Robert Bartek
- 13 James Strozier
- 8 Windi Thomason
- 3 Francisca Garcia Diaz
- Kelli Garcia
- 2 Shalyn Stauffer
- 1 Marc Smith
- Martha Huizar de
- Hernandez
- Jose Hernandez
- Joseph Gillette
- Joann Braxton

### CORPORATE

- 50 Wayne Simmonds
- 26 Kathleen Clark

### DES MOINES

- 3 James Larson
- 1 Cheryl O'Conner
- Rosa Jurado
- Greg Fox
- Martina Escobedo
- Torres
- Jasmin Clark
- William Bremner

### MINNESOTA

- 7 Francisco Cervantes
- 6 Farhiya Mohamed
- 3 Segundo Morocho-
- Cuzco
- 2 Lona Norby

### OMAHA

- 14 Barb Kunzman
- Ernesto Cardona
- 7 Brian Sanley
- 6 Sharon Gale
- 5 Timothy Kalkwarf
- Alma Davila Maya
- Anita Centamore
- Aziz Alisherzoda
- 4 Robert Phillips
- Diane Anderson
- 3 Craig Schleiger
- Elias Ramirez Cano
- 2 Lynn McWilliams
- Justin McIntosh
- Bernie Kobes
- 1 Jose Rivera Velasquez
- Carlos Ramirez
- Evelyn Ramirez
- William Miller
- Tarae McDonald

- Emilia Marroquin
- Maura Marroquin
- Donald Jennings
- Cady Hoak
- Andrea Esteban
- Marcia Engquist
- Alec Colgan

### QUAD CITIES

- 21 Rande Wagner
- 13 Blanca Cruz
- 7 Carolina Corrales
- 5 Mark Trusty
- 3 Gary Crawford
- 2 Donna Shuck
- 1 Digna West
- Tanya Ramirez
- Rosa Rabiela
- Julie Lopez
- Blake Hollowell Newton
- Cain Dealmonte
- Robert Brown

## Making the Rounds



FBG Managed Services Regional Managers Mike Wurth (center) and Pat Danforth (right) hosted our new Field Operations Manager, Craig Hunt (left), on a tour the Wisconsin facilities we manage for Alliant Energy, including the Wisconsin Dells Dam Project. In addition to the dam site, they visited field operations, equipment staging sites, vehicle maintenance stations and administrative facilities. This was essentially training for Craig's first week with FBG before moving to his permanent position with another utility customer, NiSource, headquartered in Merrillville, IN. NiSource and its subsidiaries, NIPSCO (gas and electrical power service in Indiana) and Columbia Gas (Ohio, Virginia, Pennsylvania, Maryland, Kentucky, and Massachusetts) are natural gas providers.



## MARCH BIRTHDAYS

### CEDAR RAPIDS

- 1 Jonathan Buchtela
- 3 Christopher Wahler
- 16 Janet Lanham
- 19 Samuel Smith
- Jermaine Taylor
- 20 Barbara Frondle

### COLORADO

- 1 Desiree Pacheco
- 2 Jasmin Franco
- Shalyn Stauffer
- 6 Amy Grebenc
- 8 Armando Vera Rubio
- 13 Joella Romero
- George Williams
- 14 Larry Spencer
- 18 Gerardo Alva
- 20 Kelli Garcia
- 23 Shira Ellen-Lewis
- 28 Maria Hernandez
- Brandon Skull
- 31 Matthew Frese
- Erica Mogensen

### CORPORATE

- 7 Mary Barry
- 8 Kathleen Carl
- 10 Terri Goetap
- 26 Wayne Simmonds

### DES MOINES

- 10 Marico Beamon
- 12 Mah Cho
- Shawn Porter
- 15 Tommy Reeves
- 17 Billy Dyke, Jr.
- 18 Gary Phelps
- 26 Cheryl O'Conner
- 29 Timothy Paterson

### MINNESOTA

- 11 Melida Delgadillo
- 13 Dorian Reynoso
- 29 Ryan McDougall

### OMAHA

- 1 Leroy Garcia
- Bernie Kobes
- 3 Marcel Ryan
- 5 Aziz Alisherzoda
- 6 Carol Alavi
- Victoriana Valenzuela

- 8 Adrian Martinez
- 10 Jesse Sorensen
- 12 Teresa Marquiss
- 13 Andrew Barwick
- 15 Gerald Clift
- 16 Severino Anaya Rubio
- 17 Deborah Aden
- Rustam Bakaev
- Jeremy Pieken
- 18 Patricia McGrath
- R Michael Wilhelmi
- 19 Agustin Arriaga
- 20 Alicia Norris
- 22 Darrel O'Day
- Freddie Phillips
- 23 Diane Anderson
- Mirsada Jurisic
- William Miller
- 26 Talisha Brown
- Jacobo Buenrostro
- Ritchie Sims
- 27 Richard Blutcher
- Saw Htoo
- 28 Elias Ramirez Cano

- 29 Gary Armstrong
- Maria Flores Lopez
- Terry Modrell
- 30 Gabriela Lopez
- 31 Cynthia Hoy
- Odale Jordan
- Mohamed Mohamed
- Benjamin Rodriguez
- Ramirez

### QUAD CITIES

- 4 Wanda Schellsmidt
- 10 Dawn Mellon
- 13 Julie Lopez
- 16 Maria Garcia
- 22 Jeannene Keller
- 24 Carlos Arroyo Gaona
- 29 Joseph Morford
- 30 Stephen Kane
- 31 Luz Valtierra De Herrera

## MARCH ANNIVERSARIES

### CEDAR RAPIDS

- 11 Jamie Losch
- 7 Patrick Kaziri
- Tawanna Moore
- 4 Duane Jacobs
- Jose Valdez
- 3 Amanda Densmore
- Branden Mohs
- Pamela Kincaid
- 1 Jonathan Buchtela
- Moses Rugigana
- Safi Meriana

### COLORADO

- 17 Regina Maes
- 14 Ramon Esparza
- 11 Roy Van Esselstine
- 7 Dennis Mount
- 3 Antonio Zapanta
- 2 Erica Mogensen
- Gregory Stokes
- 1 Coleen Hernandez
- Martin Hernandez

### DES MOINES

- 9 Debra Ball-Hammond
- 1 Dursum Dzafic
- Natalie Quinn
- Tina Eash
- Tommy Reeves

### MINNESOTA

- 5 Bryan Guyton
- 4 Cesar Reynoso
- 3 Sandra Noeldner
- 1 Brenda Lucena
- Hernandez
- Rahmo Mohamed
- Suk Gurung

### OMAHA

- 27 Jim Story
- 25 Gladys Rogers
- 8 Benjamin Rodriguez
- Ramirez
- Odale Jordan
- Sylvia Cabbell
- Terry Modrell
- 4 Connie Walsted
- Gina White
- Maria Garfias
- Maria Leon Lopez
- Mohamed Mohamed
- 3 Emerita Sermenio
- Pacheco
- Lawrence Shields
- 2 Michael Miller
- 1 Aaron Courtright
- Adabel Perez
- Ana Perez
- Carmen Machi Gaxiola
- Derrick Bowens
- Gabriela Lopez
- Joyce White
- Montserrat Aguirre
- Cabrera
- Nyapack Pal
- Tazhonica Allen

### QUAD CITIES

- 20 Scott Hess
- 11 Dawn Mellon
- 4 Efrain Nunez Astacio
- 3 Christopher Cross
- Dane Champion
- James Brown
- Jo Brown
- Johnnie Poston
- Karen Solis

- Lonnie Robinson
- Robert Casillas
- Shawn Collins
- Vicki Hill
- Wade Roberson, Jr.
- Wilma LaGrone
- 2 Dyana Pierce
- Tina Fogle
- 1 Amber Graves
- Brady Landis
- John Pfeiffer
- Julio Jinez, Jr.
- Katherine Perkins
- Kathleen Gutting

## School Board Conference Time

FBG recently attended the Iowa School Board Association (left) and the Nebraska School Board Association (right) conferences. These shows are a great way for FBG team members to meet and connect with school boards and learn how we can help their students perform better by providing green cleaning programs to their schools.

We also shared information about ByoPlanet. This system produces small, electrically charged micro-droplets that repel, not overlap, one another to help disinfect all exposed and hidden surfaces. If you need to disinfect your facility, contact your local FBG district office to schedule an appointment. [www.fbgservices.com](http://www.fbgservices.com) ■



**Left:** Des Moines District Manager Mike Livermore & Quad Cities Market Manager Pat Carroll. **Right:** Omaha Market Manager Hector Peralta and Omaha District Manager Diane Pesek



407 South 27th Avenue  
Omaha, NE 68131-3609

402-346-4422  
800-777-8326

[fbgservices.com](http://fbgservices.com)

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**Wayne Simmonds**

Chairman ■

**Terri Gogetap**

President ■

**Barbara Luna**

Editor ■

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## Casual for a Cause

FBG employees donate \$4 per month to wear jeans on Fridays and all money raised goes to deserving organizations. Here are some notes of appreciation from our most recent recipients of those funds. Our thanks to those who participate!

■ **Sierra Club Nebraska Chapter,  
Clyde Anderson, Chapter Treasurer**

Thank you very much for your \$250 donation to our Harvest Moon Fundraiser Banquet. Donations like yours will help fund our extensive environmental advocacy program in Nebraska

■ **Teammates, Jan Benson,  
Development Director**

Just a note to thank you for the donation to Teammates. We so appreciate your support of Teammates! We are mentoring more than 8,000 young people in Nebraska and surrounding states. Thank you for helping us bring hope and encouragement to young people.

■ **Children's Hospital & Medical Center  
Foundation, Jane M. Phillips, CFRE**

Thank you for your organization's monetary gift to honor Children's Miracle Network. Serving a 5-state region, Children's Hospital & Medical Center is dedicated solely to their comprehensive medical care. Last year nearly 6,000 inpatient and 80,000 outpatient children benefited from our services regardless of their ability to pay.



## Things are Looking Up

### Latest Diversey BSC School Graduates

Thanks to our Diversey partners for coming to the Des Moines District office to conduct Diversey Care Training for a select group of operations supervisors and managers.

This three-day class allows students to learn from Diversey's comprehensive program which outlines the science of cleaning and maintaining floors.

Director of Innovation and Process Improvement, Guy Robarge, said, "I was truly impressed with the level of engagement as well as participation from the group. This proves to me that our supervisors and managers are eager to learn so they can provide guidance and mentoring to their teams as they grow with our company and in our industry."

Congratulations to the graduates! Des Moines: Mike Livermore, Alisha Carr, Alicia Valdez, Mark Waters. Omaha: Alan Reid, Terresa Marquiss, Keye Brown and Christine Spurgeon. Quad Cities: Kelly Findley. Twin Cities: Abel Cruz-Cortes, Jairo Miranda Mora. ■